Poulan Pro.

MODEL PP230



HANDHELD STEAM CLEANER

OWNER'S GUIDE

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website for the most current version of this owner's guide.

INTENDED USE: This product is intended to be used indoors for household cleaning in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

Supervision is required during the installation, operation, cleaning and maintenance of this product by children under age 12 and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

- 1. Read all instructions before use.
- 2. If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
- **3.** Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
- **4.** To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
- **5.** To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
- **6.** Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- 7. Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Poulan Pro Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
- **8.** A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
- 9. Do not leave unit unattended while plugged in.
- **10.** Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
- **11.** Unit is only meant to be used with recommended model PP230 accessories. Using other types of attachments may cause damage to unit or injury.
- **12.** If Lighted On/Off Switch does not illuminate when set to "ON" position while power cord is plugged in, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide of this manual for assistance.
- **13.** Always turn unit off and unplug power cord before filling Reservoir with water. Do not attempt to use unit without properly filling Reservoir.
- **14.** When filling Reservoir, only water should be used in unit other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not fill Reservoir with more than 6 oz. (177 ml.) of water.
- 15. To avoid burns from escaping steam when removing Reservoir cap to refill unit:
 - Always allow unit to cool before refilling.
 - Press and hold Steam Button to release all remaining steam pressure.

- **16.** To reduce risk of contact with hot water emitting from Main Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Main Nozzle is blocked.
- 17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Main Nozzle or attempt to connect accessories while unit is in use. Do not touch bottom of Mop Head or attempt to attach a Microfiber Pad by hand while unit is in use. Use caution when you turn unit upside-down there may be hot water in Reservoir.
- **18.** Use caution when using unit on uneven surfaces, such as stairs.
- **19.** When steaming any surface for the first time, it is recommended that you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.
- **20.** Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended, and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
- **21.** When steam mopping, never leave unit resting in one spot on any surface for any period of time prolonged exposure to heat and moisture may damage floor surfaces.
- 22. Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
- **23.** Always allow Canister Steam Cleaner to cool (at least 30 minutes for complete cooling) and empty Reservoir before storing. Do not store unit with a damp Microfiber Pad still attached.
- 24. This product for use on 120 volt electrical outlets. The cord has a plug as shown at A in Figure 65.1. An adapter, as shown at C, can be used to connect three-blade grounding-type plugs to two-slot receptacles (it is not included with your product). The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. An adapter should not be used if a three-slot grounded receptacle is available. *NOTE: A TWO-PRONG ADAPTOR IS NOT INCLUDED WITH THIS PRODUCT.

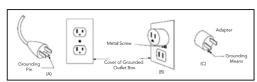


Figure 65.1

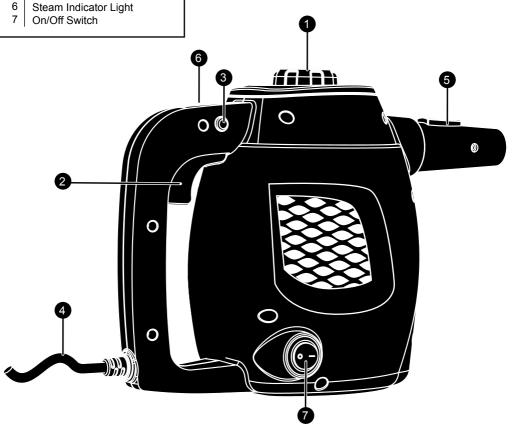
SAVE THESE INSTRUCTIONS

Product Information

The following features and accessories are included with your Handheld Steam Cleaner. Carefully inspect the packing material for all parts listed below.

UNIT FEATURES

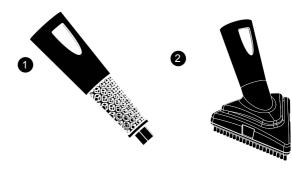
- Reservoir Cap 1
- 2 Steam Trigger
- 3 Steam Trigger Lock
- 4 15' Power Cord
- 5 Steam Nozzle
- 6



Product Information

ACCESSORIES

- 1 | 5.5" Jet Nozzle
- 2 4" Triangle Brush
- 3 34" Extension Hose
- 4 Fill Cup
- 5 Storage Bag
- 6 1 Round Brush
- 7 1 2.5" Round Scrub Pad
 - 3 2 1.5" Nylon Utility Brush
- 9 2 1.5" Brass Utility Brush





Assembling Your Handheld Steam Cleaner

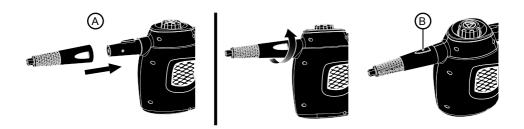
STEAM CLEANING ACCESSORIES

WARNING: Do not connect accessories while unit is emitting steam.

JET NOZZLE / EXTENSION HOSE / TRIANGLE BRUSH

- Select one of the four accessories (Jet Nozzle shown as example) and push onto the Steam Nozzle (A).
- 2. Rotate accessory until the yellow lock/release button snaps into the accessory hole (B).

NOTE: The Jet Nozzle and Triangle Brush can be connected to the end of an Extension Hose for reaching high or difficult spots. Connect the Extension Hose, then connect your desired accessory in the same way as you would normally connect to the Jet Nozzle.



UTILITY BRUSHES / SCRUB PAD

NOTE: These accessories connect to the Jet Nozzle, not the Steam Nozzle.

- **1.** Firmly press accessory onto tip of Jet Nozzle. Press it on as far as possible to prevent steam leakage (See figure 1).
- 2. To remove Utility Brush, simply grip it firmly and pull it off Jet Nozzle.

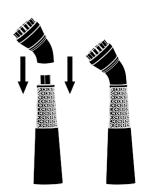


FIGURE 1



Accessory Recommendations

Jet Nozzle	Dirt, Grease, Grime, Cracks and Crevices, Golf Clubs, Tread of Running Shoes
Triangle Brush	Corners on Countertops, Bathtubs, Floors
Large Brush	Floors, Grout
Round Scrub Pad	Countertops, Bathtubs, Sinks, Refrigerators, Ovens, Slate
Nylon Utility Brush	Ovens, Stove Tops, Faucet Fixtures, Microwaves, Sports Equipment, Tile, Grout, Refrigerators, Toys, Door Knobs, Showers, Bathtubs, Changing Tables
Brass Utility Brush	BBQ Grills, Oven Wire Racks

NOTE: Before cleaning electrical appliances, check and follow appliance manufacturer's cleaning guidelines. Never apply to electrical parts.

NOTE: Some delicate surfaces, such as painted wood or stainless steel may be scratched or damaged by the bristle of the brushes, especially the Brass Utility Brush. Use careful judgment when deciding what surface to clean with any of the brushes. If you are unsure if a surface will be damaged, it is recommended that you test a small inconspicuous spot before proceeding.

ORDERING ACCESSORIES & PARTS

Replacement accessories and parts for your Handheld Steam Cleaner (PP230) may be ordered through our Website:

poulanprosteam.com

You may also contact Consumer Service directly:

help@poulanprosteam.com or 1-800-711-6617

Using Your Handheld Steam Cleaner

FILLING THE RESERVOIR

- 1. Place Handheld Steam Cleaner on a flat. level surface.
- Make sure On/Off Switch is turned to "Off" and grounded power cord is unplugged from electrical outlet.



If unit has been in use, always use the following safety precautions before removing the Reservoir Cap to add water:

- Allow unit to cool for 30 minutes.
- Press and hold Steam Trigger to release ALL remaining steam.

WARNING: Failure to follow these precautions may result in burns from escaping steam when the Reservoir Cap is removed.

- 3. Cautiously unscrew and remove Reservoir Cap.
- 4. Drain any water remaining inside Reservoir.

NOTE: Reservoir should be emptied after each use – this will help minimize mineral build-up and prevent over-filling.

5. Fill the Fill Cup to maximum fill line (6 oz. / 177 ml.) with water.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Handheld Steam Cleaner, use of distilled or de-mineralized water in the unit is highly recommended. Refer to Page 10 for more information about mineral build-up.

6. Carefully pour water from Fill Cup into Reservoir.

WARNING: Caution should always be used when pouring water into the Reservoir. Do not look directly down into fill hole when filling. Keep your free hand and any children or pets at a safe distance.

Replace Reservoir Cap, ensuring that it is screwed on tightly to prevent hot steam from escaping and causing injury.

GENERAL OPERATION

NOTE: Be sure that Reservoir has been filled and that all desired accessories are connected before following these steps.

- 1. For first time use, remove protective plastic cover from electrical plug. Plug power cord into a electrical outlet.
- 2. Press On/Off Switch to "On" position. Steam Indicator Light will illuminate Red. Once unit is ready to steam, Steam Indicator Light will turn Green. During use, the light may turn Red, indicating the steamer is recovering the necessary pressure. Unit can be used at a lower pressure.
- Direct Nozzle (and any connected accessory) towards surface you desire to steam, and press Steam Trigger.

CAUTION: Always be sure that Nozzle and any accessory are pointed in a safe direction (away from yourself, other people, pets, and plants) before pressing Steam Trigger.

- **4.** Keep Steam Trigger pressed for a continuous flow of steam. You may also hold the Steam Trigger, then push the Steam Trigger Lock to lock it down. This will allow a continuous flow of steam without need of holding the Steam Trigger down manually.
- **5.** Using a back-and-forth motion over the area you are steaming will further enhance the cleaning process. Wipe steamed areas with a clean cloth to remove loosened dirt and grime. Wiping the area while it is still wet is recommended, but use caution when wiping surfaces such as metal that may still be hot.
- **6.** Once steaming tasks are complete, turn the unit "Off" and unplug. Follow steps under Proper Storage procedure of this manual.

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Storage & Care

PROPER STORAGE

Preparing your Handheld Steam Cleaner for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

- 1. Turn unit "Off" and unplug power cord.
- 2. Press and hold Steam Trigger to release all remaining steam.
- 3. Allow unit to completely cool (at least 30 minutes).
- 4. Remove all accessories from unit.
- 5. Carefully remove Reservoir Cap.
- **6.** Drain any remaining water from Reservoir into a sink or tub this will help to minimize mineral build-up and prevent over-filling during your next use. Replace Reservoir Cap loosely.
- 7. Store accessories. Accessories can be conveniently stored in the Storage Bag.
- 8. Store Handheld Steam Cleaner in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Handheld Steam Cleaner.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Handheld Steam Cleaner. If you are unable to use distilled water, it is recommended that the following procedure be followed monthly to remove any mineral build-up:

- 1. Turn unit "Off" and unplug power cord.
- 2. Allow unit to completely cool (at least 30 minutes).
- 3. Press and hold Steam Trigger to release all remaining steam.
- 4. Remove all accessories from unit.
- 5. Carefully remove Reservoir Cap.
- 6. Drain water from Reservoir into a sink or tub.
- 7. Using Measuring Cup, measure of 6 oz. (177 ml.) vinegar.
- 8. Slowly pour vinegar into Reservoir.
- 9. Allow to stand for 40 minutes.
- 10. Drain vinegar from Reservoir.
- **11.** Rinse Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
- 12. Replace Reservoir Cap.



PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up.	Unit is not plugged in. Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Plug power cord into electrical outlet.
		Reset circuit breaker / ground fault interrupter, or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance.
	Reservoir is empty.	Refer to Filling The Reservoir procedure.
	Mineral build-up in unit.	Refer to Mineral Build-up section for cleaning procedure.
Steam output is weak or intermittent.	Water level in Reservoir is running low.	Refer to Filling The Reservoir procedure.
	Mineral build-up in unit.	Refer to Mineral Build-up section for cleaning procedure.
Excessive amount of water in steam. NOTE: Unit produces wet steam – it is normal for steam to contain some amount of water.	Water condensation in Extension Hose.	Point nozzle towards sink, tub or ground and shake while pressing Steam Trigger. Continue until excess water is released.
	Reservoir has been overfilled.	Filling Reservoir with more than 6 oz. (177 ml.) of water interferes with steam production, resulting in water condensation in steam.
		Always use included Fill Cup to fill unit with correct amount of water.
Accessories do not stay firmly connected to Steam Nozzle.	Accessories not properly installed.	Check to make sure that accessories are properly connected, per procedures.

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Warranty Information

Poulan Pro® is a licensed brand of Vornado Air, LLC. Poulan Pro warrants to the original consumer or purchaser this Poulan Pro ("Product") is free from defects in material or workmanship for a period of two (2) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty service: Call 1-800-711-6617 or email help@poulanprosteam.com to obtain a Return Authorization ("RA"). Please have or include your Product's model number and serial number, as well as your name, address, city, state, Zip code, email, and phone number when contacting Vornado for warranty service. To file a contactless warranty claim, visit www.poulan-prosteam.com/contact-us.

After receiving the RA, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street, Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To ensure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 2–3 weeks for warranty service and return of your Product after the Product is received.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties.

The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper product use or unauthorized product modifications. Any such actions will invalidate the product warranty.

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