

POULANPRO®

MODEL
PP350



HEAVY DUTY STEAM CLEANER
OWNER'S GUIDE

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website for the most current version of this owner's guide.

INTENDED USE: This product is intended to be used indoors for household cleaning in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

Supervision is required during the installation, operation, cleaning and maintenance of this product by children under age 12 and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

1. Read all instructions before use.
2. If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
3. Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
4. To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
5. To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
6. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
7. Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Poulan Pro Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
8. A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
9. Do not leave unit unattended while plugged in.
10. Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
11. Unit is only meant to be used with recommended model PP350 accessories. Using other types of attachments may cause damage to unit or injury.
12. If Lighted On/Off Switch does not illuminate when set to "ON" position while power cord is plugged in, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide of this manual for assistance.
13. Always turn unit off and unplug power cord before filling Boiler with water. Do not attempt to use unit without properly filling Boiler.
14. When filling Boiler, only water should be used in unit – other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not fill Boiler with more than 48 oz. (1,420 ml.) of water.
15. To avoid burns from escaping steam when removing Boiler cap to refill unit:
 - Always allow unit to cool for 5-10 minutes.
 - Press and hold Steam Button to release all remaining steam pressure.

16. To reduce risk of contact with hot water emitting from Main Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Main Nozzle is blocked.
17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Main Nozzle or attempt to connect accessories while unit is in use. Do not touch bottom of Mop Head or attempt to attach a Microfiber Pad by hand while unit is in use. Use caution when you turn unit upside-down – there may be hot water in Boiler.
18. Use caution when using unit on uneven surfaces, such as stairs.
19. When steaming any surface for the first time, it is recommended that you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.
20. Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended, and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
21. When steam mopping, never leave unit resting in one spot on any surface for any period of time – prolonged exposure to heat and moisture may damage floor surfaces.
22. Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
23. Always allow Canister Steam Cleaner to cool (at least 30 minutes for complete cooling) and empty Boiler before storing. Do not store unit with a damp Microfiber Pad still attached.
24. This product for use on 120 volt electrical outlets. The cord has a plug as shown at A in Figure 65.1. An adapter, as shown at C, can be used to connect three-blade grounding-type plugs to two-slot receptacles (it is not included with your product). The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. An adapter should not be used if a three-slot grounded receptacle is available. *NOTE: A TWO-PRONG ADAPTOR IS NOT INCLUDED WITH THIS PRODUCT.

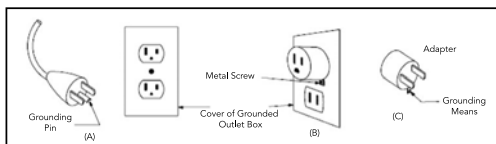


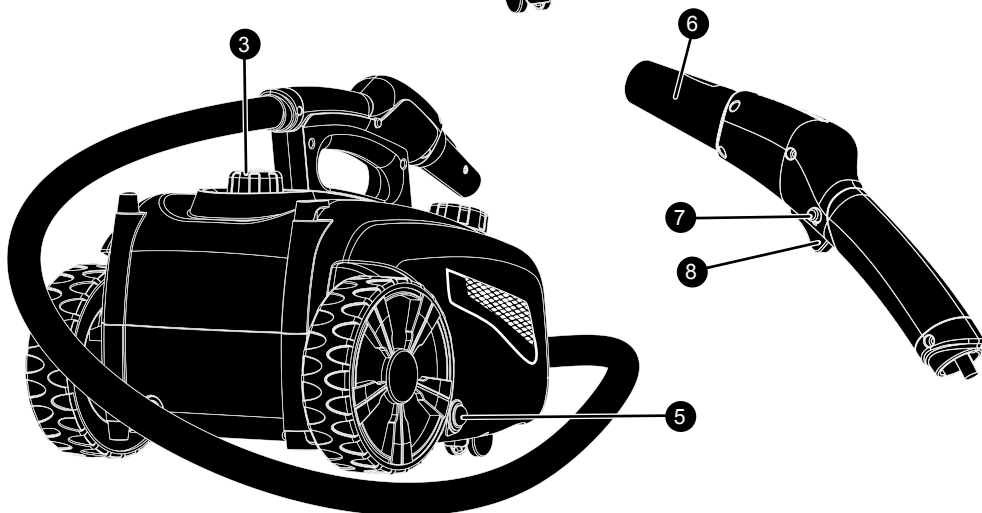
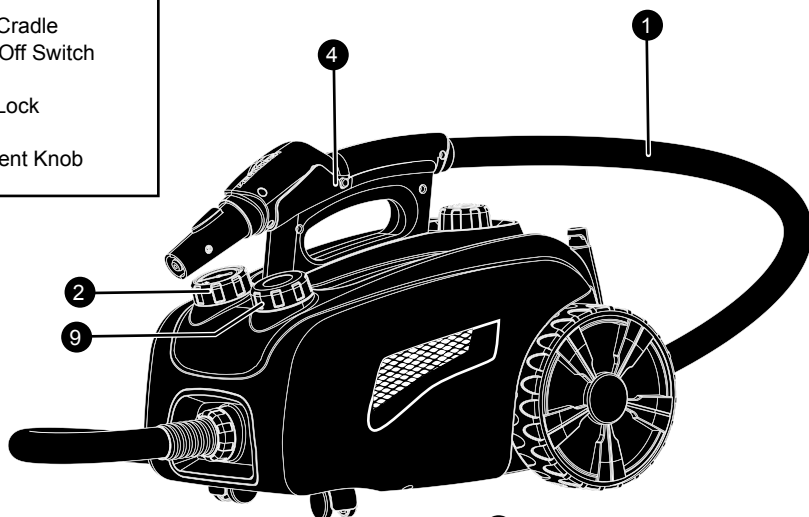
Figure 65.1

SAVE THESE INSTRUCTIONS

The following features and accessories are included with your Heavy Duty Steam Cleaner. Carefully inspect the packing material for all parts listed below.

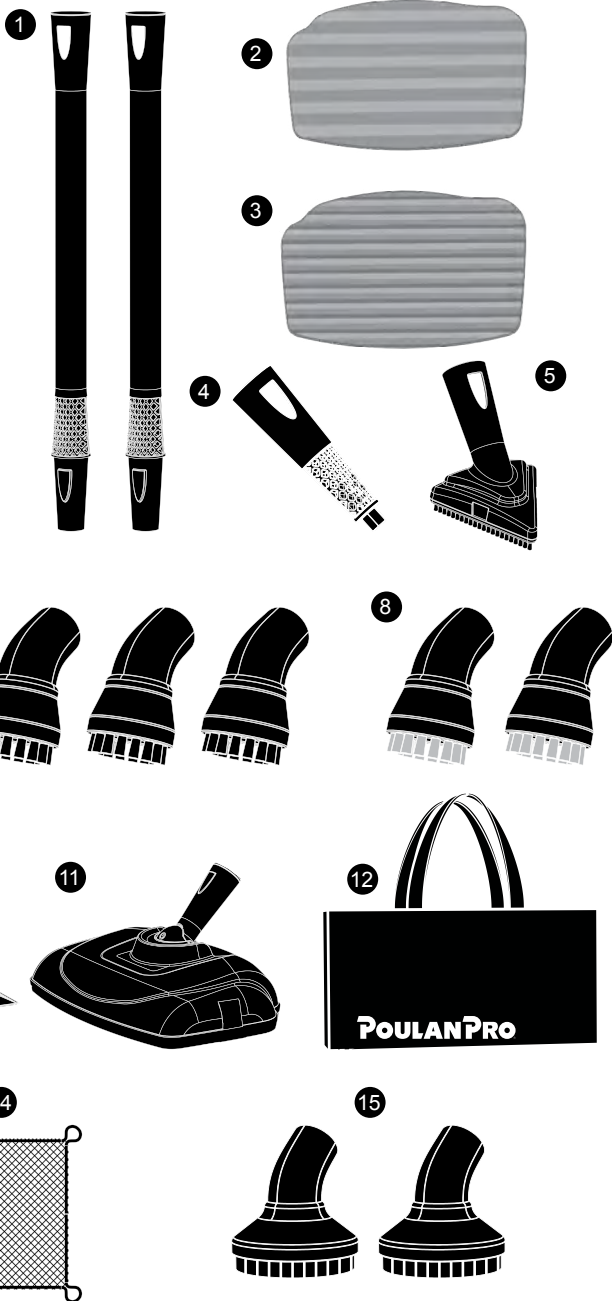
UNIT FEATURES

- | | |
|---|---------------------------|
| 1 | 7' Steam Hose |
| 2 | Pressure Gauge |
| 3 | Boiler Cap |
| 4 | Steam Handle Cradle |
| 5 | Illuminated On/Off Switch |
| 6 | Steam Nozzle |
| 7 | Steam Trigger Lock |
| 8 | Steam Trigger |
| 9 | Steam Adjustment Knob |



ACCESSORIES

- 1 2 - Extension Wands
- 2 Microfiber Mop Pad
- 3 Scrubbing Mop Pad
- 4 Jet Nozzle
- 5 Triangle Brush
- 6 Squeegee
- 7 3 - Nylon Utility Brushes
- 8 2 - Brass Utility Brushes
- 9 Angled Nozzle
- 10 Scraper
- 11 Large Mop Head
- 12 Storage Bag
- 13 Fill Cup
- 14 Accessory Net
- 15 2 - Round Brush



STEAM MOPPING ACCESSORIES

WARNING: Do not try to connect accessories while unit is emitting steam.

EXTENSION WANDS

1. Select one of the Extension Wands. Insert end (A) of Wand onto Steam Nozzle (B) with yellow lock/release button slightly off center with hole. Fully insert and rotate wand slightly to allow button to snap into hole.
2. Using the same instruction, attach remaining Extension Wand to the first Wand. Both Extension Wands should now be connected to the Steam Nozzle.

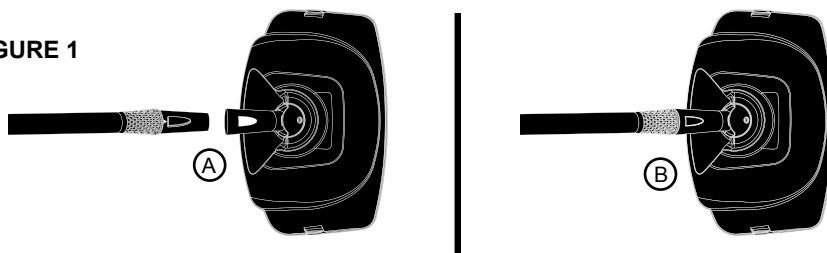


MOP HEAD

1. Align Mop Head with open end of Extension Wand, so that hole in Mop Head aligns with yellow lock/release button on Wand.
2. Press down on yellow lock/release button. While continuing to hold button down, slide Mop Head onto Extension Wand (See figure 1-A). Fully insert and rotate wand slightly until button snaps through hole (See figure 1-B).

NOTE: Do not use excessive force when mopping or using Extension Wands as this may cause the Wands to break.

FIGURE 1

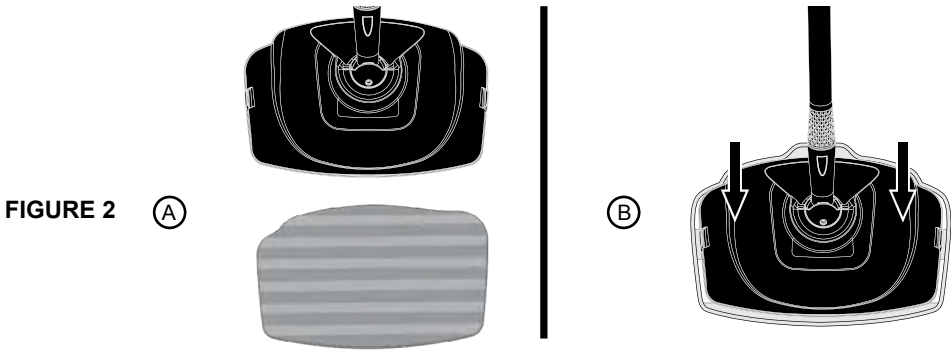


MICROFIBER PADS

1. Lay one Microfiber Pad on flat surface, with two fastener strips facing upward.
2. Align Mop Head with Microfiber Pad. Make sure Mop Head is oriented with Pad as shown, and centered as best as possible (See figure 2-A).
3. Press Mop Head firmly down onto Microfiber Pad. Fastener strips will adhere to Pad Grips on underside of Mop Head. Pad should now be attached and ready for use (See figure 2-B).

CAUTION: Use care when handling a recently used Microfiber Pad, as it may still be hot.

NOTE: Microfiber Pads are machine washable. To avoid picking up lint, washing separately from other fabrics is recommended. Only use liquid detergent. Avoid using any fabric softeners or bleach. Air drying is recommended; machine drying on a low heat or air dry setting is acceptable as well.



The Mop Head and Microfiber Pads are perfect for use on these hard floor surfaces:

- Sealed Hardwood
- Sealed Laminate
- Glazed Ceramic
- Marble
- Tile
- Stained Concrete
- Linoleum
- Granite
- Vinyl

IMPORTANT: Do not use on unsealed hardwood or unglazed ceramic surfaces. Surfaces that are not properly sealed may be warped or damaged by exposure to heat and moisture.

Care should also be taken when steaming sealed hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the Mop Head in constant motion on these surfaces.

Steam may remove the sheen from some floors that have been treated with wax.

Extremely rough textured floors may tear or damage Microfiber Pads.

Before steaming any flooring, it is recommended to consult the manufacturer's guidelines. For flooring in question, always test on a small inconspicuous area before proceeding.

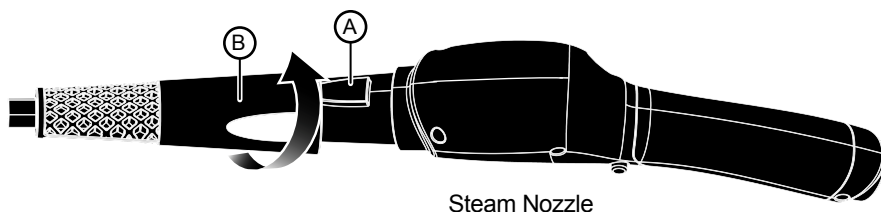
STEAM CLEANING ACCESSORIES

WARNING: Do not connect accessories while unit is emitting steam.

JET NOZZLE / SCRAPER / TRIANGLE BRUSH

1. Select Jet Nozzle and push onto the Steam Nozzle (A).
2. Rotate accessory until the yellow lock/release button snaps into the accessory hole (B).

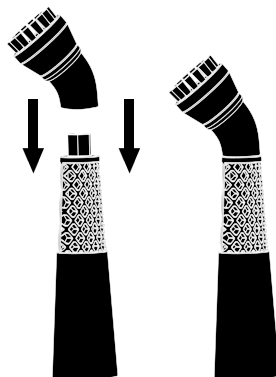
NOTE: The Jet Nozzle can be connected to the end of an Extension Wand for reaching high or difficult spots. Connect the Extension Wand (or Wands), then connect your Jet Nozzle to the Wand in the same way as you would normally connect to the Steam Nozzle.



UTILITY BRUSHES / ANGLED NOZZLE

NOTE: Accessories connect to the Jet Nozzle, not the Main Nozzle.

1. Firmly press accessories onto tip of Jet Nozzle. Press it on as far as possible to prevent steam leakage.
2. To remove accessories, simply grip it firmly and pull it off Jet Nozzle.



Jet Nozzle / Angled Nozzle	Dirt, Grease, Grime, Cracks and Crevices, Golf Clubs, Tread of Running Shoes
Triangle Brush	Corners on Countertops, Bathtubs, Floors
Scraper	Baked on Food, Grime, Grease, Stove Tops, Ovens
Nylon Utility Brush and Round Brush	Ovens, Stove Tops, Faucet Fixtures, Microwaves, Sports Equipment, Tile, Grout, Refrigerators, Toys, Door Knobs, Showers, Bathtubs, Changing Tables
Brass Utility Brush	BBQ Grills, Oven Wire Racks
Mop	Stone, Slate, Glazed Ceramic Tile, Sealed Hardwood

NOTE: Before cleaning electrical appliances, check and follow appliance manufacturer's cleaning guidelines. Never apply to electrical parts.

NOTE: Some delicate surfaces, such as painted wood or stainless steel may be scratched or damaged by the bristle of the brushes, especially the Brass Utility Brush. Use careful judgment when deciding what surface to clean with any of the brushes. If you are unsure if a surface will be damaged, it is recommended that you test a small inconspicuous spot before proceeding.

FILLING BOILER

1. Place unit on a flat, level surface.
2. Make sure illuminated On/Off Switch is turned to "Off" and grounded power cord is unplugged from electrical outlet.



If unit has been in use, always use the following safety precautions before removing the Boiler cap to add water:

- Allow unit to cool for 30 minutes or until pressure gauge is at zero.
- Press and hold Steam Trigger to release **ALL** remaining steam.

WARNING: Failure to follow these precautions may result in burns from escaping steam when the Boiler Cap is removed.

3. Cautiously unscrew and remove Boiler Cap.

WARNING: Water may be hot.

4. Drain any water remaining inside Boiler.

NOTE: The Boiler should be emptied after each use – this will help minimize mineral build-up and prevent over-filling.

5. Using the Fill Cup, fill the unit with 48 oz (1,420 ml) of water.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Heavy Duty Steam Cleaner, use of distilled or de-mineralized water in the unit is highly recommended.

WARNING: Caution should always be used when pouring water into the Boiler. Do not look directly down into fill hole when filling. Keep your free hand and any children or pets at a safe distance.

6. Replace Boiler Cap, ensuring that it is screwed on tightly to prevent hot steam from escaping and causing injury.

GENERAL OPERATION

NOTE: Be sure that Boiler has been filled and that all desired accessories are connected before following these steps.

1. For first time use, remove protective plastic cover from electrical plug. Plug power cord into a electrical outlet.
2. Switch Lighted On/Off Switch to “On” position.
3. The pressure gauge indicates the operating pressure of the steam cleaner. Once the needle is in the green section, the unit is ready to begin steaming.

During use and as steam is released, pressure will drop. This may cause the needle to move down in the green section. This is a normal condition. As long as the needle is in the green section, the product is operating normally. If the needle is continuously in the yellow or red section, please contact Consumer Service at 1-800-711-6617.

4. Direct Nozzle (and any connected accessory) towards surface you desire to steam, and press Steam Trigger.

CAUTION: Always be sure that Nozzle and any accessory are pointed in a safe direction (away from yourself, other people, pets, and plants) before pressing Steam Trigger.

5. Keep Steam Trigger pressed for a continuous flow of steam. You may also hold the Steam Trigger, then push the Steam Trigger Lock to lock it down. This will allow a continuous flow of steam without need of holding the Steam Trigger down manually. Steam output can be adjusted by simply turning the Steam Adjustment Knob.
6. Using a back-and-forth motion over the area you are steaming will further enhance the cleaning process. Wipe steamed areas with a clean cloth to remove loosened dirt and grime. Wiping the area while it is still wet is recommended, but use caution when wiping surfaces such as metal that may still be hot.
7. Once steaming tasks are complete, turn the unit “Off” and unplug. Follow steps under Proper Storage procedure.

STEAM MOPPING

NOTE: Be sure that Boiler has been filled and that all steam mopping accessories are connected before following these steps.

It is recommended to sweep or vacuum hard floors before mopping.

1. Follow Steps 1-3 of General Operation section above.
2. For best results, use a continuous back-and-forth motion over floor surface, pushing the Mop Head away and pulling it back towards you. Work your way backwards over the floor, in order to avoid walking over freshly mopped areas.

NOTE: To avoid warping or damage caused by heat and moisture, do not use on unsealed hardwood or unglazed ceramic surfaces. Steam may remove the sheen from some floors that have been treated with wax.

3. The Microfiber Pad will absorb dirt and moisture during mopping. However, when you are finished you may find some residual moisture has been left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.

PROPER STORAGE

Preparing your Heavy Duty Steam Cleaner for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Turn unit "Off" and unplug power cord.
2. Allow unit to completely cool (at least 30 minutes).
3. Press and hold Steam Trigger to release all remaining steam.
4. Remove all accessories from unit.
5. Carefully remove Boiler Cap.
6. Drain any remaining water from Boiler into a sink or tub – this will help to minimize mineral build-up and prevent over-filling during your next use. Replace Boiler Cap loosely.
7. Store accessories. Utility Brushes can be conveniently stored in the Accessory Net. Remaining accessories can be stored in the Storage Bag.
8. Store Canister Steam System in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Heavy Duty Steam Cleaner.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Heavy Duty Steam Cleaner. If you are unable to use distilled water, it is recommended that the following procedure be followed monthly to remove any mineral build-up:

1. Turn unit "Off" and unplug power cord.
2. Allow unit to completely cool (at least 30 minutes).
3. Press and hold Steam Trigger to release all remaining steam.
4. Remove all accessories from unit.
5. Carefully remove Boiler Cap.
6. Drain water from Boiler into a sink or tub.
7. Slowly pour 8 oz of vinegar into Boiler.
8. Allow to stand for 40 minutes.
9. Drain vinegar from Boiler.
10. Rinse Boiler with fresh water, drain and repeat until vinegar odor dissipates.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up	Unit is not plugged in.	Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance.
	Boiler is empty.	Refer to Filling Boiler procedure.
	Mineral build-up in unit.	Refer to Mineral Build-up section for cleaning procedure.
Steam output is weak or intermittent.	Water level in Boiler is running low.	Refer to Filling Boiler procedure.
	Mineral build-up in unit.	Refer to Mineral Build-up section for cleaning procedure.
Excessive amount of water in steam. NOTE: Unit produces wet steam – it is normal for steam to contain some amount of water.	Water condensation in Steam Hose.	Point nozzle towards sink, tub or ground and shake while pressing Steam Trigger. Continue until excess water is released.
	Boiler has been overfilled.	Filling the Boiler with more than 48 oz. (1,420 ml.) of water interferes with steam production, resulting in water condensation in steam. Always fill unit with correct amount of water.
Accessories do not stay firmly connected to Steam Nozzle.	Accessories not properly installed.	Check to make sure that accessories are properly connected, per procedures.
Floor surfaces appear cloudy or streaky after steaming.	Microfiber Pad is dirty.	Replace Microfiber Pad with a clean one.
	Hard water residue on floor.	Switch to distilled or de-mineralized water.

Poulan Pro® is a licensed brand of Vornado Air, LLC. Poulan Pro warrants to the original consumer or purchaser this Poulan Pro ("Product") is free from defects in material or workmanship for a period of two (2) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty service: Call 1-800-711-6617 or email help@poulanprosteam.com to obtain a Return Authorization ("RA"). Please have or include your Product's model number and serial number, as well as your name, address, city, state, Zip code, email, and phone number when contacting Vornado for warranty service. To file a contactless warranty claim, visit www.poulanprosteam.com/contact-us.

After receiving the RA, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street, Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To ensure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 2–3 weeks for warranty service and return of your Product after the Product is received.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties.

The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper product use or unauthorized product modifications. Any such actions will invalidate the product warranty.

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